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AG TRANSPORT, s.r.o.

AUDIT REPORT

Surveillance 2

Report issued at 21:56 GMT on 06-Nov-2025

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AG TRANSPORT, s.r.o. **AUDIT REPORT**

Client ID#:	CMPY-039925
Client/Address:	AG TRANSPORT, s.r.o. Průmyslová 1141 686 01 Uherské Hradiště Czech Republic
Audit Criteria:	ISO 9001:2015
Audit Activity:	Surveillance 2
Date(s) of Audit:	Uherské Hradiště , Czech Republic: 23-Oct-2025
Auditor(s) (level):	Elena Stibůrková (Lead Auditor, Uherské Hradiště , Czech Republic)
Scope of Audit and Scope of Certification:	***Site: AG TRANSPORT, s.r.o., Uherské Hradiště , Czech Republic*** **ISO 9001:2015:** International road haulage. Crane services. Rigging services. Heavy and oversized transport. **Exclusions from scope:** Design & development

OVERALL RESULT: No Action Required

The management system was found to be fully effective. (no nonconformities issued)

EXECUTIVE SUMMARY

Based on the results of the analysis, 2024 was better than the previous year and this year looks even better - especially the work with cranes.
The management are aware of their responsibility for the quality in business. Therefore investment decisions are made with respect to the quality;day-to-day operations, servicing of are done in an environmentally-friendly way;the company ensures preventive maintenance so as to minimise negative impacts on the environment;the company follows

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legal and other environmental regulations so as to preserve natural resources and provide safe working environment;the company continually improves the QMS documented in the IMS manual and other guidelines;the company trains employees to act responsibly in relation to the environment and promotes the awareness of the quality policy. The quality management system is well established and implemented. The strong point of the family business is professional, qualified team with experience and knowledge of sold services.
In harmony with Application of ISO 9001:2015 the company excluded chapter 8.3 Design and development. Considering the scope of business the company does not develop any new products or technology.
The Company uses a certification body logo and an accreditation mark in harmony with defined rules. Copies of the Certificate are used for selective procedures.

SWOT ANALYSIS

Strengths	Tradition and family background, Fast decision-making – small circle, Own car fleet not burdened with a leasing contract including parking lots, Own service, ISO and GMP certification, Customer base, long-time relationship, Transportation know-how, Own financial resources. Wide range of crane technology 40t-800t. Experienced staff, which, thanks to their knowledge in the field, allows us to provide high quality services. Diversification of services - international road transport, crane work and bindery work, which reduces income losses in case of a drop in demand in one of the services provided.
Weaknesses	The transportation industry is undergoing a crisis – lack of drivers, the struggle to retain the existing ones, the impossibility of sanctions for breakthrough due to labour shortages - drivers, lack of experience of heavy traffic. Higher sensitivity to possible sharp increases in energy and fuel prices (diesel, adBlue). Conservative approach to innovation and environmental processes. Dependence on key employees. Dependence on key industries.
Opportunities	Upgrading the car fleet a nadměrné přepravy, Procurement of new premises and extension of the parking lot, New customers. The company strives to cooperate with company Continental in the city of Otrokovice, Better diversification of risks, focusing on other areas, such as city transportation.
Threats	The crisis growing more serious, unfavourable business conditions, Lack of drivers, Employee fluctuation – people eaving for competition, loosing know-how. Rising energy and fuel prices. Family relations (mistrust, disputes, quarrels). Changes in laws and regulations concerning the organisation's activities. Continuation of the Russian invasion of Ukraine. Economic instability.

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INTERTEK MATURITY MODEL

The score descriptions are generic to all management systems and cannot be customized by the auditor, thus allowing for the consistency of interpretation and standardization of audit results worldwide. The scores provided to your organisation are for benchmarking purposes only and are based on the audit team's evaluation.

Management

Mature

Consistent evidence of management commitment, customer and/or interested party satisfaction, knowledge/awareness of policy and objectives being demonstrated by the majority of staff. Responsibility and authority is evident and supported via data, trends and related KPI's. Management reviews are complete and demonstrate support by the majority of personnel. Records are complete and demonstrate positive trends in improvement and lessons learned.

Auditor Comments:

A list of stakeholders and their requirements is clearly listed in the Context-Risk and Opportunity Analysis table. Here, an analysis and evaluation of the stakeholders' requirements and expectations that the management of the organisation has assessed as relevant to the organisation's activities is made The register of stakeholders was updated on 20.01.2025 and reviewed on 6.10.2025. The risk level, respectively the opportunity level, has not changed.
The company's goals for 2024 have been evaluated and new goals for 2025 have been set. The goals are being continuously met in accordance with the company's policy.. The evaluation of the 2024 Goals took place on January 2, 2025.
Customer satisfaction was verified through a customer satisfaction analysis (see separate document). Questionnaires were sent to clients on 30.9. 2025.The evaluation was carried out from the views of 53 customers. The results of the survey are positive - more than 91% of the respondents described the reliability of the service as above average (values "excellent" and "good").
The submitted report assesses the integrated quality management system which includes the requirements of ISO 9001, ISO 14001, 45001 and GMP+ standards.Management reviews are held in defined terms. The processed report does evaluate all areas requested by a system standard. The evaluation includes data analysis, vendor rating and training efficiency evaluation. The report contains sources used for particular reviewed areas, actual evaluation and proposals of action to be taken in the following periods, potentially targets and ideas for improvement. Any annual review is recorded including attitudes to individual areas and corrective actions in the form of time-framed objectives given to responsible personnel, or recommendations for improvement.Management review of the report dated 21.10.2025.

Internal Audits

Mature

Internal audits are being performed at planned intervals and are based on status and importance of the Management System. Data is being collected analyzed and reviewed by senior management on a regular basis. There exists a link between the internal audit results and the overall health of the Management System. Audit teams are trained, impartial and objective in their approach. Audit reports are clear, concise and supported with applicable correction actions. Management is involved in the corrective action process ensuring timely implementation and overall effectiveness of resolution.

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Auditor Comments:

The internal audits system monitored services providing efficiency in the scope of the quality management system. It is aimed at verifying the concord with specific requirements and based on gained results, efficiency of these processes is evaluated by the AG transport management. Internal Audit ISO 9001, ISO 14001, ISO 45001, and GMP+ – conducted on February 4, 2025, February 17, 2025, and March 10, 2025; The audit report 01/2025, prepared on March 10, 2025, was submitted. The audit was performed by an external service provider – auditor Věra Komrsová, qualified as Lead Auditor EOQ Certificate No. 00004104VR, IA BOZP and Person Competent in Risk Prevention, EMS No. 806. Audits reports are prepared in harmony with ISO 19011 requirements. Audit findings are reviewed. Consequently, causes are analyzed and corrective actions defined with completion periods and responsibilities. A company's owner shall perform efficiency checks as often as defined and according to problem's complexity.

Corrective Action

Mature

The corrective action process has demonstrated to be effective in practice. Data from sources such as customer and/or interested party complaints, internal audits, warranty analysis, defects, internal metrics and supplier performance show stability over time as the system matures. The process includes a thorough review of the effectiveness of the actions taken. There is evidence of problem solving tools being used to support the process.

Auditor Comments:

Inputs from interested parties (including complaints) are analysed in the meeting minutes and e-Book for corrective and preventive actions . Within the previous period no complaints with significant impacts on the IMS were identified. Complaint handling system is clearly defined and efficiently applied. All complaints are dealt with without delay. Causes are properly analysed and corrective measures are determined. Their control is conducted in the scope of meetings. The follow-up efficiency check is conducted by a management representative in dependence on the complexity of the issue.A company representative is responsible for the summary analysis that is one of the inputs for management review. Based on the information thus acquired (e.g. trends) corrective actions are defined, or improvement programmes. Other competing analyses may be used in improvement programmes. Collection of data's for data analysis and the improvement defined and realized. Entries of these observations have been shown. System of corrective actions actions clearly defined in the system documentation and in practice understood and used improved. (Last analysis nonconformities from management review 21.10.2025).

Continuous Improvement

Mature

Data streams are being used as sources to drive continual improvement over time. These may include management system policy, objectives, and audit results, analysis of data, CAPA and management reviews. There is some evidence of advanced techniques being used during the improvement cycle. Economic benefits have been realized.

Auditor Comments:

The company is aware that saturating the needs of customers is crucially important to the entire organization. The implementation of a quality management system according to ISO 9001:2015 is an understandable result of the efforts to incorporate these principles into the life of the organization. The implementation and continual improvement of a

quality management system is a task being accomplished by all the employees of the company. The key principles stand on: quality services under all circumstances, continual improvement of the services, caring for employees, environmental protection and hazard-free working environment. To ensure these principles, the company establishes resources and favourable conditions for all the employees to use. Company has demonstrated commitment to maintain the effectiveness and improvement of the management system in order to enhance overall performance.

Operational Control

Mature

Operational Controls are planned and developed. Planning of operational controls is consistent with all other Management processes. Objectives, process requirements, needs for appropriate additional documents and resources, verification and monitoring activities and records requirements have been determined, as appropriate. Processes and activities run consistently. Data is collected, and reviewed to verify the effectiveness of operational controls with evidence of significant improvement trends. Some evidence linking to some key business factors.

Auditor Comments:

Every single contract and all possible amendments and alternations have a written form and are reviewed. Requirements on a product are given by a certain demand, legal terms, and internal requirements of the company. They are specified by costumer communication, reviewed and further specified by an offer. Reviewed and approved documentation is an output for a realization process. A request for a change of a contract/order that has been already placed is treated in the same ways as a new contract/order is. The request is dealt with through a new order or the change is recorded in the original order. What follows is informing all the personnel concerned. Authorized personnel pursue this.The total turnover of suppliers increased from CZK 98,108,775 in 2024 to CZK 107,362,106 in 2025, indicating an increase in the volume of cooperation with some key suppliers.

Improvement in the frequency of cooperation: In 2025, the number of cooperations increased to a total of 845, compared to 638 in 2024. Suppliers with a higher number of transactions, such as "POPELKA transport s.r.o." and "STD DONIVO," confirmed their reliability and significant share of turnover. Service quality and communication rating: Some suppliers achieved higher ratings in service quality and communication, while several suppliers continue to have problems in these areas, which is reflected in their scores. Service support and access to QMS and Environmental System: In 2025, there was an increased emphasis on compliance with QMS and environmental standards. Suppliers with a proactive approach in this area were rated higher. Volvo and UniCredit Bank Czech Republic and Slovakia, a.s. achieved good ratings in this category, demonstrating their commitment to environmental management. There are many services -related specific documents the aim of which is to identify and monitor services. These are a „Route sheet“ and „Identification card“ into which the whole services process is recorded and are included . Control of processes is described in processes´ cards. The following orders reviewed: for Continental BARUM Otrokovice and in the sample the related documents - order for expert transport , confirmed by customer , Load back , Records of driving time, safety breaks and rest periods, activities specified in the contractual relationship.Single processes run under controlled conditions according to valid methods, they also match up to costumer’s demands, to appropriate legislation and they are in harmony with set policy and quality aims of the organization.

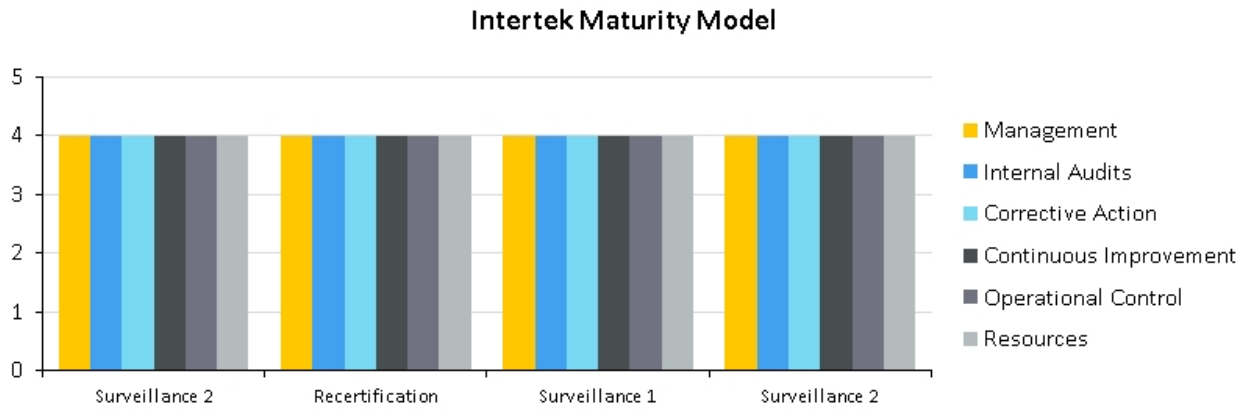
Resources

Mature

Resources required for the effective maintenance and improvement of the management system have been defined and deployed. Improvements have been noted in areas such as customer and/or interested party satisfaction, continual improvement, process variation. Levels of competency have been defined and documented within the existing management system.

Auditor Comments:

Workers' training is aimed at gaining set qualification, introducing new technologies to them, it is also aimed at having a clue of technical novelties, informing about quality management system and at periodical courses requested by legislation. To identify maximum readiness of staff carrying out work with impact on quality of provided services, requirements for individual positions are set in job descriptions with respect to required qualification and training. Based on the requirements the company plans and organizes training courses and education of staff. Training records have been kept. (e.g. Training plan 2025 – January 2, 2025 – Planned training pursuant to Section 48(2) of Act No. 247/2000 Coll. – Training February 1, 2025 – Training organization Autoškola Pražák s.r.o. – Accredited training center. SK – Certificate of basic qualification for freight transport drivers – David Norulák, license no. M0571429 dated January 14, 2025 – Valid until 2030). Maintenance and repairs of technological devices. It is a crew who is responsible for usual maintenance and small repairs, including a maintenance record, according to the Book of maintenance of single devices. Maintenance is checked by an owner. Maintenance that is not specified in the Book of maintenance is guaranteed by specialized companies according to producer's manuals. Revisions are pursued according to a contract or an „Order"prepared by an acting secretary. Gauge capability is ensured via metrological control system. Metrological order of the Company clearly determines responsibilities, distribution, submission for inspection, discard process rules and storage rules for gauges. In addition, random check of documents proving compliance with the time in accordance with the requirements of the law, such as the driver's competence and the competence of the tractor and trailer (service history - emissions, tachograph verification, Technical Inspection, Large Technical Certificate). The management promotes and increases the awareness of employees with respect to OH&S through regular courses. Safety risks are identified according to applicable laws. The knowledge covers information AG Transport on technologies in use, materials, procedures, jobs, customers and suppliers. Most of the information is shared via software. Other relevant information is detailed in documented procedures kept on the list of applicable documents, or in binders. The IMS current documentation register is continuously updated with any publication or revision of the documents contained therein, e.g. updated with update Q04 - Driver's Work Instructions dated January 28, 2025.



Rating: 5=Benchmark | 4=Mature | 3=Meets Intent | 2=Beginning | 1=Not Evident

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FINDING SUMMARY

	Minor	Major
Issued during current activity	0	0

Opportunities for improvement have been identified

No

STATUS OF PREVIOUS AUDIT FINDINGS

Follow-up on findings issued at previous audit:

Prior assessment resulted in no non conformities.

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EVIDENCE SUMMARY

The state of the management system is summarized below:

Conclusion of Client's Processes/Functional areas audited including KPI/Metrics

Process required by QMS, their sequences and interfaces are defined within Process Map. Criteria and methods required for the efficient operation and control of the processes are described in Process Files. Resources are provided for the support of the processes together with an information system including applicable monitoring methods. The Company continually strives to improve the quality management system. The Company management monitors functionality and efficiency of all processes within regular weekly meetings. All managers attend the meetings. The meetings are framed as regular partial management reviews. Clear and understandable minutes are kept that include information about all reviewed issues.
To evaluate its performance, the company monitors: Key economic indicators and performs trend analysis. (Profitability indicators ; Cost indicators ; Profitability indicators ; Liquidity indicators ; and others). Key process metrics (KPIs) are used by the organization to measure the success of its activities. The KPIs are defined and evaluated in separate documents (e.g. Shipping Profitability; BMS - Overall performance indicators at customer Continental (performed directly by the customer); Employee turnover; Sanctions by supervisory authorities when inspecting the company; Compliance with Regulation 561/2006/EC of the European Parliament; etc.).
In fuel consumption, preliminary results show a downward trend in consumption, with an increase in total costs. Fuel consumption continued its downward trend in 2024. Diesel consumption is most likely caused by the declining number of international truck transport units. Year-on-year, diesel consumption fell by 15%. Gasoline consumption also showed a slight downward trend, with year-on-year consumption increasing by approximately 11%. Last review part of the management review of the report dated 21.10.2025.

Conclusions regarding the audit of Mandatory Requirements

Changes in legal and other requirements are monitored continuously and recorded in the Register, which is kept electronically. The Accounting Officer is responsible for the management of external documents required for the activities listed in these Regulations and other related documents such as standards, generally applicable regulations and laws. The mandatory requirements resulting from the established quality management system were reviewed in the framework of the audit and the evidence is included as part of this document.

Review and conclusion of client performance trends since last certification/recertification (at recertification audit and last surveillance audit prior to recertification)

Cooperation with key customers in the field of transport (Trelleborg tender, Continental Púchov tender, Continental Otrokovice, Tescoma) and crane work (renewal of the contract with Max Bögl , new contracts with Vestas - (thanks to this cooperation, the company is investing in the purchase of a new machine – an LR 1800-1.0 X3A crawler crane – and a reservation agreement has already been signed), Nordex, Enercon, etc.). Success in the tender for Continental,

which ran from March 2024 to August 2024, led to a strengthening of AG Transport's position, improved pricing conditions, and an increase in transport allocation of up to 150%, which is an exceptionally rare situation.
The contract with Max Bögl for the use of the LTM1750 mobile crane was extended for another 3 years, including automatic price indexation.The contract with Vestas was renewed with an addendum to the agreement in 8/2024. A new price list has been approved for 2025 and part of 2026, which includes a positive price increase, among other things, with regard to the new HSL4 boom upgrade for the LR1800 crawler crane.
The company is in constant business contact with Nordex, Enercon, and Siemens-Gamesa, but is currently unable to provide capacity as it is fully occupied with orders for Vestas and Max Bögl. The company participated in the Bauma 2025 trade fair in Munich, which took place from April 7 to 13, 2025. Bauma is the world's leading construction trade fair, held every three years.
The following investments were made during the period under review: Order for an LR 1800-1.0 crawler crane, version X3A; deposit paid; 5× VOLVO FH 460 tractor units – delivered; another 4 units ordered with delivery in 12/2025–02/2026 2× PANAV platform semi-trailers; 4× KÖGEL semi-trailers; another 5 ordered with delivery of 3 in 11/2025 and 2 in 01/2026; Renault Master Van service utility vehicle; Mercedes-Benz passenger car.

Conclusions regarding risk assessment/risk treatment processes

Actions following risks, opportunities, needs and expectations of the interested parties are proposed. At regular meetings, new risks and opportunities are identified and assessed for severity. In case of significant risks and opportunities, actions are taken immediately and record is made in the meeting minutes. Focus is on operational, technological, economic, financial, business, legal, environmental and safety risks. Personnel safety – damages to property and health, personal data protection, physical safety – damages to machines, intrusion of premises and systems, information risks – safety of data, networks and IS, misuse and abuse of data, environmental risks – emissions and water, land and air pollution, leakage of hazardous materials, legal risks – new and changing laws and relevant impacts. Operational risks – risks related to interruptions and failures. This also covers electricity shortages and emergencies resulting in the services of scraps or interruption of services; substitutability of employees. Last review of as part of the management review of the report dated 21.10.2025.

Conclusions regarding context of the organization

SWOT analysis reviewed on 23.1.2025 and subsequently as part of the management review (area 1.1.1) of the report dated 21.10.2025.
The register of external aspects, as part of the Analysis of the Context of Risks and Opportunities, was updated on 20.01.2025 and reassessed on 6.10.2025.The context of the organisation is prepared at a strategic level and reviewed periodically as part of the management review once a year, unless another event arises that would trigger a review other than on a periodic basis. In addition to waste management and an established and certified environmental management system, the company is aware of the impact and influence of truck transport on climate change. Truck transport is a significant source of greenhouse gas emissions, particularly carbon dioxide (CO_2), which is produced by the combustion of fossil fuels in diesel engines. The company strives to reduce this impact, in particular through regular predictive and preventive maintenance of its vehicle fleet, the introduction of more modern and fuel-efficient vehicles, route optimization, and continuous renewal of its vehicle fleet. Reducing the negative impact of truck

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transport on the environment is part of the company's broader efforts toward sustainable development and responsible business.

Additional information/unresolved issues

N/A

Communication/Changes during the visit (if applicable)

During the sampling of the audit there have no risks or unexpected chances been identified. The audit has been executed as planned.

References to appendices:

Audit plan

Have all shifts been audited:

Yes

The audit has been performed according to audit plan meeting audit objectives, scopes and duration (on-site and off-site) as given within the audit plan

The aim of surveillance audit was to review continuing compliance and effectiveness of the management system, including its continuing appropriateness with respect to the scope of certification. The audit reviewed the performance of the management system for the applicable certification period together with all processes defined within the management system. On all premises the audit aimed at the efficiency of the management system with respect to both internal and external changes and its continuing relevance and acceptability with respect to scope of certification. Also the audit aimed at demonstrating the commitment to maintain efficiency and improve the management system so as to enhance the overall performance to a level to which the management system contributes to meting company policies and objectives.

Have there been any changes to Scope?

No

Have there been any changes to Headcount?

No

Have there been any Address Changes?

No

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Have there been any Sites Added / Removed?

No

Have there been any Other Changes?

No

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LEAD AUDITOR RECOMMENDATION

Lead Auditor's Recommendation for ISO 9001:2015

The management system is in conformity with the audit criteria and can be considered effective in assuring that objectives will be met. Continued certification is therefore recommended.

OTHER OR ADDITIONAL LEAD AUDITOR RECOMMENDATION

During the audit no conclusion was made that would have additional recommendations regarding the certification process result.

CLIENT ACKNOWLEDGEMENT

Client Representative Name and Mailing Address:	Antonín Guriča; Průmyslová 1141, 686 01 Uherské Hradiště, Czech Republic
Acknowledged By:	Antonín Guriča

This report is based on a sample of evidence collected during the audit; therefore the results and conclusions include an element of uncertainty. This report and all its content is subject to an independent review prior to a decision concerning the awarding or renewal of certification.

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